

Nuova Distribution USA
6940 Salashan Parkway, Bldg. A
Ferndale, WA 98248
Phone: (360) 366-2226

DEFECTIVE PART WARRANTY CLAIM FORM

Warranty Claim Procedure:

1.

Fill in all 5 pieces of "Required Information" below. Please complete one form for each machine serial number.
2.

Include a copy of the work order with the completed form. Make sure the work order shows:

a.

the part(s) replaced,

b.

the customer's contact information,

c.

a description of the equipment's problem, and

d.

the name of the Simonelli Group technician (if any) you spoke with about the issue.
3.

Send the defective part(s), the completed form, and supporting documents prepaid to:

Nuova Distribution

Attn: Returns Dept

6940 Salashan Pkwy, Bldg A

Ferndale, WA 98248
4.

If Nuova Distribution determines the defective part(s) are covered under the warranty, the purchase price of the part will be credited to the Dealer's account within 10 business days of receipt of the part.

REQUIRED INFORMATION

Dealer Company Name

Machine Serial Number (one per form)

Dealer Contact Person

Dealer Contact Person's Phone Number and/or Email Address

Part Number	Description of Issue	FOR NUOVA DISTRIBUTION USE
		<input type="checkbox"/> Approved <input type="checkbox"/> Rejected
		<input type="checkbox"/> Approved <input type="checkbox"/> Rejected
		<input type="checkbox"/> Approved <input type="checkbox"/> Rejected
		<input type="checkbox"/> Approved <input type="checkbox"/> Rejected
		<input type="checkbox"/> Approved <input type="checkbox"/> Rejected
		<input type="checkbox"/> Approved <input type="checkbox"/> Rejected

FOR NUOVA DISTRIBUTION USE ONLY

Received By

Date Received

Rejected for:

☐ Expired Warranty

☐ Incomplete Paperwork

☐

☐ Non-Warranty Part

☐ Power/Water Issue